Q&A: Logging into the Student Administration (SA) System with Your NetID
(Effective 08/09/2013)

Q: What is the change and who is affected by it?
A: Effective August 9, 2013, students, instructors and advisors who currently log into the PeopleSoft SA System with their 7-digit numeric ID will log in with their alpha-numeric NetID and NetID password.

Q: Who is not affected by this change?
A: Administrative users who currently log into the SA System with their alpha ID in all CAPS (FIRSTINITIALLASTNAME) will continue to log in that way. No change.

Q: What URL do I use to log into the SA System?
A: http://www.studentadmin.uconn.edu All end users and all UConn departmental website links should point to this page.

Important! If you currently have a Favorite or Bookmark set for the SA System login page, reset it.

At http://www.studentadmin.uconn.edu a landing page displays as pictured below:

![Landing Page](image)

When students, instructors and advisors click their Login button, the NetID Single Sign-On page displays.

![NetID Login Page](image)

When administrative users click their Login button, the SA System login page displays. No change.

Updated 08/15/2013
Tip! Use the Student Administration link at [http://go.uconn.edu/](http://go.uconn.edu/) to access the SA System landing page:

### Login System

- Google Apps @ UConn
- Student Administration
- HuskyCT
- Husky Bucks

Faculty and Staff can use the Student Administration link on the [http://uconn.edu/facultystaff/](http://uconn.edu/facultystaff/) page.

### Q&A: Logging into the SA System with NetID

**Q:** What if I don’t know or forget my password for logging into the SA System?

**A:** Students, instructors and advisors must retrieve or update their NetID password. Click the Lost your Password? link on the NetID Single-Sign-On page, or access the NetID home page, [https://netid.uconn.edu/NetIDHome/](https://netid.uconn.edu/NetIDHome/) to retrieve or reset their password.

- Tip! Set up secondary contact information for your NetID. Provide a second email address and/or a cell phone number, so you will be able to change your NetID password online without assistance.

**A:** Administrative users continue to reset their SA System password. Click the Forgot your password? link on the SA System login page. No change.

**Q:** Once I log into the SA System, has anything changed in the way I navigate or search for records?

**A:** No. Everything you currently know about or do within the SA System remains the same.

**Q:** Who do I contact for assistance?

**A:** The UITS Help Center at 860-486-4357 or email helpcenter@uconn.edu.

**Q:** Will administrative users ever log into the SA System with their NetID?

**A:** Yes, down the road. We’ll keep you posted.

**Q:** What if I was charged a late fee by the Bursar’s Office?

**A:** Fee bills were due August 1, 2013, prior to the student log in change effective August 9th. If a student wishes to appeal the $50 late fee applied on August 12th, they may do so at: [http://www.bursar.uconn.edu/forms.html](http://www.bursar.uconn.edu/forms.html)